

Validation

Fig. 6

Validation

Template : Tester metrics

Add Validations

Fields:

Condition	Message	Process
<input type="text" value="Select one"/>	<input type="text"/>	<input type="text" value="Yes"/>
<input type="text" value="Select one"/>	<input type="text"/>	<input type="text" value="Yes"/>
<input type="text" value="Select one"/>	<input type="text"/>	<input type="text" value="Yes"/>
<input type="text" value="Select one"/>	<input type="text"/>	<input type="text" value="Yes"/>
<input type="text" value="Select one"/>	<input type="text"/>	<input type="text" value="Yes"/>

Buttons:

Modifying The Template

Fig. 13

Field Name: FieldName4

Field Length: 25

Field Type: CHAR (25)

Field Order: 4

Display Type: Select Box

Field Label: Select Box Text 4

Label Style: Normal

Mouse Text: Mouse Text 4

Short Label: Test Short 4

Help Text: Help 4

Change Password

User Profiles

Templates

Reports

Field Order

Field Definitions

Field Categories

Field Attributes

Field Templates

Copy Template Definition

Reporting Items

Upload Help file

New Attachments

Entities

Reports

Device Entry

1.4 Define Metric Targets.

User defines the ranges and limits for red, yellow and green targets for each metric on this screen. These target numbers will determine the performance levels of a business which reports that metric. Based on these limits dashboard report will display red / yellow / green traffic lights.

ge-metrics

Create/Modify Metric Targets

Template name :
 Frequency : Monthly
 Report Month : Jan 2000

Field order	Field Name	Weight	Green Level	Yellow Level	Red Level
1	users_supported	<input type="text"/>	Select <input type="text"/>	Select <input type="text"/>	Select <input type="text"/>
2	number_of_calls	<input type="text"/>	Select <input type="text"/>	Select <input type="text"/>	Select <input type="text"/>
4	speed_yield	<input type="text"/>	>= <input type="text"/> 98	between <input type="text"/> 94-97	< <input type="text"/> 94
5	speed_median	<input type="text"/>	Select <input type="text"/>	Select <input type="text"/>	Select <input type="text"/>
6	speed_span	<input type="text"/>	Select <input type="text"/>	Select <input type="text"/>	Select <input type="text"/>
7	abandoned_rate	<input type="text"/>	<= <input type="text"/> 04	between <input type="text"/> 04-06	>= <input type="text"/> 06
8	resolved_on_first_c	<input type="text"/>	>= <input type="text"/> 6	between <input type="text"/> 4-5	< <input type="text"/> 4
10	critical_yield	<input type="text"/>	>= <input type="text"/> 98	between <input type="text"/> 94-98	< <input type="text"/> 94

FIG. 57

3. User Profiles

This function allows to create user profiles and grants access to the templates and entities.
This functionality is further divided into different screens as follows.

3.1 Create User

This function allows to create new user profiles. There are three types of privileges as follows:

Template Administrator

Who can create template and create other two types of users.

Group Administrator

Who can create sub entities and create normal user.

Normal User

Who can enter data into templates and view reports.

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